

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION
AT PANCHKULA**

Case No. HERC/PRO-61 of 2020

Date of Hearing : 17.12.2020

Date of Order : 17.12.2020

In the Matter of

COMPLAINT UNDER SECTION 142, 146 AND 149 OF ELECTRICITY ACT, 2003 FOR VIOLATING THE ORDER DATED 29/07/2016 PASSED BY THE CONSUMER GRIEVANCE REDRESSAL FORUM, HISAR, HARYANA IN COMPLAINT NO. 1367/2016 AS THE RESPONDENTS KEEPS ON RAISING THE BILLS WITHOUT COMPLYING WITH THE ORDER PASSED BY THE CGRF AND WITHOUT ISSUE THE REVISED BILL AS PER THE ORDER AND DEDUCT THE 4% UNITS FROM THE TOTAL CONSUMED UNITS AFTER AUG.2017 AND ALSO FOR VIOLATING THE VARIOUS REGULATION OF HARYANA ELECTRICITY REGULATORY COMMISSION (GUIDELINES FOR ESTABLISHMENT OF FORUM FOR REDRESSAL OF GRIEVANCES OF THE CONSUMERS, ELECTRICITY OMBUDSMAN AND CONSUMER ADVOCACY) REGULATIONS, 2016 NOTIFIED ON 29.07.2016

Petitioner:

ESSEL TOWER RESIDENTIAL WELFARE

V/s

Respondents:

1. Dakshin Haryana Bijli Vitran Nigam Limited through its Managing Director
2. Subdivision Officer/Sub Division 'OP' DHBVN, DLF City, Sector -31 Gurugram

Present

On behalf of the Petitioner

Sh. B.P Aggarwal, Advocate

On behalf of the Respondents

1. Sh. Vijendra Singh, XEN 'OP' Division DHBVN, Gurugram.
2. Sh. Gaurav, SDO 'OP' Sub Division DHBVN, DLF City, Gurugram.

QUORUM

Shri Pravindra Singh, Member (in-chair)

Shri Naresh Sardana, Member

INTERIM ORDER

1. The case was heard by the Commission on 17.12.2020, as scheduled, through video conferencing in view of Covid-19 Pandemic.
2. At the Outset counsel of Petitioner has presented his case and submitted that the issue of refund was discussed with the concerned officers of DISCOMs and they agreed to refund the amount and presently adjusted around Rs.17,00,000/- against the current bill out of Rs.40,00,000/- and will adjust the balance amount in the next bill. They are further agreed to revise the bill after giving the benefit of slab from Oct. 2019 till March 2020. The Respondent SDO stated that sundry for refund of balance amount has been uploaded in the system and shall be adjusted in next bill. Accordingly, Commission directs the Respondent SDO to ensure the refund of aforesaid amount within one month of date of this order and report compliance immediately thereafter.
3. The matter to come up for final disposal on 23.02.2021.

This Order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 17.12.2020

Date: 17.12.2020

Place: Panchkula

(Naresh Sardana)

Member

(Pravindra Singh)

Member