

HARYANA ELECTRICITY REGULATORY COMMISSION

PANCHKULA

Notification

The 18th December, 2007

Regulation No. HERC/02/2004/2nd Amendment, 2007: - In exercise of the powers conferred on it by Section 181 of the Electricity Act, 2003 (36 of 2003) and all other powers enabling in this behalf, and after previous publications the Haryana Electricity Regulatory Commission, hereby makes the following regulation to amend the Haryana Electricity Regulation Commission (Guidelines for Establishment of Forum for Redressal of Grievances of the Consumers) and (Electricity Ombudsman) Regulation, 2004 hereinafter referred to as "the principal regulations" namely: -

1. Short title, Commencement and Interpretation

- (i) These Regulations may be called the Haryana Electricity Regulatory Commission (Guidelines for Establishment of Forum for Redressal of Grievances of the Consumers) and (Electricity Ombudsman) (2nd Amendment) Regulation, 2007.
- (ii) These regulations shall be applicable to all distribution & retail supply Licensees in their respective areas of licensed jurisdiction.
- (iii) These regulations shall extend to the whole of State of Haryana.
- (iv) These Regulations shall come into force on the date of its publication in the Haryana Government Gazette.
- (v) The Punjab General Clauses Act 1898(1 of 1898), as applicable to the State of Haryana shall apply qua the interpretation of these regulations.

2. Amendment to Regulation 3 (4).

Regulation 3 (4) shall be substituted by the following: -

- i) The Forum shall consist of three Members including the Chairperson.
- ii) Two Members shall be appointed by the Distribution Licensee having the following qualifications: -

- (a) One Member shall be an officer of the Utility possessing degree in Electrical/Mechanical Engineering of the rank of at least Superintending Engineer having at least 20 years experience in the transmission, distribution and trading of electricity in the Power Utilities of the State.
- (b) One Member shall be an officer of the utility possessing degree in Law/Post Graduate in Commerce/Chartered Accountant at least in the pay scale of a Superintending Engineer and having at least 20 years experience of working in the Power Utilities of the State.
- (c) Third Member to be nominated by the HERC should possess Graduate Degree in Engineering/Law/Commerce/Public Administration and;
 - i) Minimum 15 proven years of experience in consumer related affairs
 - or
 - ii) An activist of an NGO registered by the State or Central Government whose one of the stated mandates should relate to consumer affairs for minimum 3 years
 - or
 - iii) A member of the consumer Forum/Lok Adalat for Public Utilities /Tribunal etc. at the District or State level with at least three years experience.

Notwithstanding anything contained in any other regulation the officers of licensee appointed members of Forum will draw their own pay scale.

By order of the Commission.

Sd/-
Secretary,
Haryana Electricity Regulation Commission,
Panchkula