

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 80 of 2025

Date of Hearing : 08/04/2026

Date of Order : 30/04/2026

IN THE MATTER OF:

Complaint under section 142, read with section 146 & section 149 of the Electricity Act, 2003 & Regulation 2.32 of HERC (Forum & Ombudsman) Regulations, 2020 for imposing penalty u/s 142 and institution of complaint u/s 146 of the Electricity Act, 2003 on account of non compliance of the order/ direction passed by Ld. Corporate Forum for Redressal of Consumer Grievances (CGRF) Gurugram as well as continuing failure to comply with the direction of order number 4828/2025 dated 30-04-2025 by respondent(s) and for direction(s) to ensure strict compliance of the direction issued by the Corporate CGRF DHBVN Gurgaon vide order dated 30-04-2025 and to impose the penalty as per HERC (Standard of Performance of Distribution Licensee and Determination of Compensation) Regulation 2020 schedule - II sub clause 2.

Petitioner

M/s Haryana Guar Gum & Chemicals, Agroha Road, Adampur, Through its partner Punit Maheshwari.

VERSUS

Respondent

Dakshin Haryana Bijli Vitran Nigam Limited Through Its

1. SDO, OP Subdivision, DHBVN, Agroha Road, Adampur.
2. XEN, OP Division, DHBVN, Rajgarh Road, Hisar.

Present

On behalf of the Petitioner

Sh. Akshay Gupta, Advocate

On behalf of the Respondent

1. Ms. Aerika Singh, Advocate
2. Sh. Lovepreet Singh, Advocate
3. Sh. Vinit Kumar, XEN, DHBVN
4. Sh. Deepesh, SDO, DHBVN

QUORUM

Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member
Shri Shiv Kumar, Member

ORDER

1. **Petition:**

- 1.1 That Haryana Guar Gum (hereinafter referred to as firm) is a registered partnership firm situated at 3Km Stone, Agroha Road, Adampur.
- 1.2 That the firm is having an HT Connection bearing account number 7515073000 (Old Account number H23MTHT0007) under the jurisdiction of SDO Op Subdivision Adampur.
- 1.3 That Mr. Punit Maheshwari bearing Aadhar number 3348-6466-2718(hereinafter referred to as complainant petitioner) is the partner of the firm and authorized by the other partners through authority letter to file the present case.
- 1.4 That complainant petitioner filed a complaint before Corporate CGRF, DHBVN GURGAON on dated 21.02.2025 and the same was instituted on 28.02.2025 vide case number 4840/2025 and prayed:
 - i. Declare the action of the respondent for not adjusting/ refund excess ACD per regulation of HERC as illegal, arbitrary and unjustified and be quashed and:
 - ii. Direct the respondent to refund excess ACD/ Security with 18% interest (equivalent to LPSC)
 - iii. Direct the respondent to refund the interest on ACD with penal interest as per instructions of the Nigam.
 - iv. Direct the respondent to pay the compensation of Rs 1,00,000 to complainant on account of harassment, mental agony, pain suffered by its functionaries and legal expenses incurred and;
 - v. Pass any other or further order which this Hon'ble Forum deems fit and proper in the facts and circumstances of the case in favor of complainant in the interest of Justice.
- 1.5 The Ld. Corporate CGRF DHBVN Gurgaon disposed off the case. The order passed by the CGRF held as under:

“After considering the facts/ documents submitted by both the parties, it has been observed that the respondent SDO was not putting the complete facts on record.

The complainant has raised two issues in his complaint, one is related with the refund of excess ACD since April-2022 and second one is related with interest on ACD from 2006. (Date of connection). The respondent in his reply dated 1-04-2025 memo number 1685 admitted that the excess ACD of Rs. 406999 is refunded and SDO vide reply dated 8-04-2025 memo number 1812 submitted that interest on ACD for the period 12-04-2006 to 14.05.2010 is given and also submitted that the interest on ACD for the period 2018 onwards was also given. The S/Divn. submitted reply vide Office Memo No. 1812 dt. 08.04.2025 stating that: A. Sundry already posted for year 12.04.06 to 14.05.10 for ACD amount Rs. 306785/- interest vide sundry no226/77. For year 2018-19 interest paid for ACD amount 306785/- in spite of paying on ACD Amount 477653/- Total ACD Difference 477653-306785- 170868 @6.25%= 10679-10% TDS = 9612/- is payable. For year 2019-20 ACD is 449175 Despite 477653 Difference 449175-477653=28478@6.25%

=1779-10% TDS =1602 is Payable and Interest on ACD 449175 @ 6.25%-1 0%TDS=28994 already paid vide sundry no 169/533 For year 2020-21 Interest on ACD Amount 648514 is already paid vide sundry no 96/243. From Year 2021-22, 2022-23 ACD interest also already been paid. The above claim of SDO is disputed By Complainant and has requested for authentic details regarding payments of interest paid and yet to be paid. On perusal of the reply submitted by the SDO vide his office memo number 1812 dated 08-04-2025 it has been observed that the reply submitted by SDO is incomplete. The SDO is not able to provide any copy of bill/ TDS certificate/ Sundry copy duly attested which can confirm his claim that the interest on ACD has been given to complainant.

So, the forum is of considered opinion and directed the respondent to adjust the interest on ACD with penal interest for the period accrued delayed for the period 2006 to 2025. (after due verification of the records) and also refund the excess ACD amount as per his own submission along with interest equivalent to LPSC from the date the excess ACD was due for refund and till realization after deducting amounts paid, if any,

- 1.6 That the order dated 30.04.2025 is to be complied with in 21 days i.e by 21.05.2025, but the order is not complied with so far.
- 1.7 That order dated 30.04.2024 was to be complied within 21 days i.e by 21.05.2025 but it's been around 4 months since passing of order dated 30.04.2025 by Ld. Corporate CGRF DHBVN Gurgaon and the same has not been complied with by the respondent SDO as the amount of interest on ACD along with penal interest for the period 2006 to 2025 (for the period interest on ACD not given) , refund of excess ACD along with interest equivalent to LPSC from the date the excess ACD was due for refund till realization has not been adjusted in the bill as directed by the Ld. Corporate CGRF DHBVN Gurgaon and there has been deliberate and willful disobedience of order dated 30.04.2025 passed by Ld. Corporate CGRF DHBVN, Gurgaon. Respondent is required to refund/ adjust complete due refund as per the CGRF order but the same has not been paid /adjusted in the electricity bill of complainant's company.
- 1.8 That the respondent has failed to comply with the order passed by Ld. Corporate CGRF DHBVN Gurgaon and forced complainant petitioner to file the complaint Before Hon'ble HERC under Section 142 Read with Section 146 & Section 149 of Electricity Act-2003 for non-compliance of order passed by Ld. Corporate CGRF DHBVN Gurgaon dated 30.04.2025.
- 1.9 Electricity Act, 2003- Section 142 "*Punishment for Non-Compliance of directions by Appropriate Commission*): in case any complaint is filed before the Appropriate Commission by any person or if that Commission by any person or if that Commission is satisfied that any person has contravened any of the provisions of this Act or the rules or regulations made, thereunder; or any direction issued by the Commission, the Appropriate Commission may after giving such person an opportunity of being heard in the matter, by order in writing, direct that, without

prejudice to any other penalty to which he may be liable under this Act, such person shall pay, by way of penalty, which shall not exceed One Lakh Rupees for each contravention and in case if a continuing failure with an additional penalty which may extend to Six Thousand rupees for every day during which the failure continues after contravention of the first direction.

- 1.10 Section 146: *“Punishment for Non-Compliance of orders or directions- Whoever, fails to comply with any order or direction given under this Act, within such time as may be specified in the said order or direction or contravenes or attempts or abets the contravention of any of the provisions of this Act or any rules or regulations made thereunder, shall be punishable with imprisonment for a term which may extend to three months or with fine which may extend to one lakh rupees, with both in respect of each offence and in the case of continuing failure, with an additional fine which may extend to five thousand rupees for every day during which the failure continues after conviction of the first such offence:*

(Provided that nothing contained in this section shall apply to the orders, instructions or directions issued under section 121.)

- 1.11 Section 149 (1) *Where an offence under this act has been committed by a company, every person who at the time the offence was committed was in charge of and was responsible to the company for the conduct of the business of the company, as well as the company shall be deemed to be guilty of having committed the offence and shall be liable to be proceeded against and punished accordingly:*

(2) Provided that nothing contained in this sub-section shall render any such person liable to any punishment if he proves that the offence was committed without his knowledge or that he had exercised all due diligence to prevent the commission of such offence.

(3) Notwithstanding anything contained in sub-section (1), where an offence under this Act has been committed by a company and it is proved that the offence has been committed with the consent or connivance of or is attributable to any neglect on the part of any director, manager, secretary or other officer of the company, such director, manager, secretary or other officer shall also be deemed to be guilty of having committed such offence and shall be liable to be proceeded against and punished accordingly.

- 1.12 Regulation 2.32 of HERC (Forum and Ombudsman) Regulations, 2020 (Regulation 2.32):

“The decisions of the Forum will be recorded and duly supported by reasons. The Order of the Forum will be communicated to the complainant and the licensee in writing within 7 days of the passing of the Order. The licensee shall comply with the order of the Forum within 21 days from the date of receipt of the order. In appropriate cases, considering the nature of the case, the Forum, upon the request of the licensee, may extend the period for compliance of its order up to a maximum of three months. The aggrieved consumer may approach the

Ombudsman who will provide the consumer as well as the licensee an opportunity of being heard and decide the appeal.

In case of non-compliance of the order of the appropriate Forum, the aggrieved consumer may approach the Commission who will provide the consumer as well as the Licensee an opportunity of being heard. The Commission may initiate proceedings under section 142 of the Act for violation of the Regulations framed by the Commission.”

1.13 That as per HERC (Standard of Performance of Distribution Licensee and determination of compensation) Regulation, 2020 Schedule – II Sub Clause 20 provides that in case of compliance of CGRF is not made within the time framed defined in such order or the regulations specified by the commission in this regard, the compensation of Rs.100/- per day or part thereof is payable.

1.14 That as per HERC Fee regulations 10-2005 with its subsequent amendment(s), the connection of the complainant of HT category and using for commercial purpose as such Rs. 50,000 (Rupees Fifty Thousand) is the court fee, which is being deposited vide Demand Draft.

Prayer:

It is, therefore, most humbly prayed that considering the submissions brought out above, this Hon'ble Commission may kindly be pleased to:

i. Direct the respondent(s) to comply with order passed by the Ld. Corporate CGRF DHBVN vide order dated 30.04.2025 along with interest till realization.

And:

ii. To impose penalty of Rs. 1 Lakh on respondent(s) under Section 142 of Electricity Act 2003 for failure to comply with the order / direction passed by Ld. CGRF on 30.04.2025 as well as continuing failure to comply with the directions and pay the dues to the complainant.

And:

iii. To direct institution of complaint under Section 142 RW Section 146 of Electricity Act,2003 for failure to comply with the order / direction passed by the Ld. CGRF on dated 30.04.2025 as well as continuing failure to comply with the directions against the respondent SDO.

And:

iv. To direct the respondent(s) to pay compensation @ Rs.100/ Day for non-compliance of order passed by CGRF within 21 days.

And:

v. To award the penalty imposed on respondent(s) in favour of the complainant- petitioner.

And:

vi. Direct respondent(s) to pay Rs. 1,00,000/- (Rs. One Lac only) as court fee and litigation expenses.

And:

vii. To allow any other relief as deemed fit by the hon'ble Commission.

2. The case was heard on 11/12/2025, The proxy counsel appearing on behalf of the petitioner sought an adjournment. The Counsel for the

respondent submitted that the compliance with the directions of the Consumer Grievance Redressal Forum (CGRF) has been made. In response to the query of the Commission, Sh. Deepesh, SDO, submitted that the first sundry adjustment was effected in the month of May, 2025 by the then SDO. He further apprised that he had assumed charge in October, 2025 and, after due deliberations with the petitioner, the remaining amount had also been duly adjusted, which shall be reflected in the ensuing billing cycle. The Commission observes that had all the issues been resolved by way of a single sundry adjustment in the month of May, 2025, the consumer would not have been compelled to approach the Commission for redressal. The Commission notes with concern the casual approach adopted by the concerned officers of the Nigam, resulting in avoidable inconvenience to the consumer and unnecessary regulatory proceedings. Such conduct is viewed as unacceptable. The Commission, therefore, holds that the cost arising out of the said delay shall be recovered from the officers responsible. Accordingly, the Commission directs the Executive Engineer (XEN) concerned to effect recovery of the penal interest paid to the consumer for the period from 01.06.2025 to 30.11.2025 from the previous SDO and for the period from 01.12.2025 onward from the present SDO. The XEN shall ensure compliance with these directions and submit a detailed compliance report to the Commission within four (4) weeks of issuance of this Order. The copy of the order be sent for information of MD, DHBVNL.

3. Compliance Report dated 10/03/2026:

- 3.1 In reference to the Hon'ble Commission order dated 11.12.2025 a total amount Rs. 3,32,140/- stands duly adjusted the account of consumer as informed by the SDO Op S/D DHBVN Adampur.
- 3.2 Further on account of delay in implementing the decision of Hon'ble CGRF and office order stand issued (Copy attached) for recovery of Rs. 14,975/- from both the SDOs. Out of which current SDO Sh. Deepesh deposited the amount pertaining to his period worth Rs. 3,928/ vide BA-16 Reference No. 137522546 dated 07.03.2026 (Copy attached) and Account wing has asked to book the amount Rs. 11,047/- under Group Head 28.401 in case of Er. Nagender Malik, the then SDO OP SID DHBVN Adampur.
- 3.3 Thus, the directions issued by the Hon'ble Commission in the abovementioned case are fully complied with.

4. Compliance Report submitted on 08/04/2026:

- 4.1 That the present compliance report is being filed through Deepesh, SDO, Dakshin Haryana Bijli Vitran Nigam, (hereinafter referred to as 'DHBVN'), who is competent to file the present compliance report as

well as fully conversant with the facts and circumstances of the case on the basis of knowledge derived from the record, on behalf of Respondents.

4.2 That the present petition has been filed by the petitioner under section 142, read with section 146 & 149 of the Electricity Act, 2003 & Regulation 2.32 of HERC (Forum & Ombudsman) Regulations, 2020, seeking imposition of penalty U/s 142 and institution of complaint U/s 146 of the Electricity Act, 2003 on account of Non-compliance as well as continuing failure to comply with the order/directions dated 30.04.2025 passed by the Ld. Corporate Forum for Redressal of Consumer Grievances, Gurugram in case bearing no. 4828/2025 by the Respondents and for directions to ensure strict compliance of the said order.

4.3 That the Corporate Forum for Redressal of Consumer Grievances, Gurugram vide its order dated 30.04.2025, directed the Respondents as under:

“So the forum is of considered opinion and directed the respondent to adjust the interest on ACD with penal interest for the period accrued delayed for the period 2006 to 2025. (after due verification of the records) and also refund the excess ACD amount as per his own submission along with interest equivalent to LPSC from the date the ACD was due for refund and till realization after deducting amounts paid, if any, vide sundries referred in the S/Divn. letter/reply submitted vide Memo No. 1812 dt.08.04.2025.”

4.4 That the present matter was last heard by the Hon’ble Commission on 11.12.2025, wherein it was directed as under –

“Accordingly, the Commission directs the Executive Engineer (XEN) concerned to effect recovery of the penal interest paid to the consumer for the period from 01.06.2025 to 30.11.2025 from the previous SDO and for the period from 01.12.2025 onward from the present SDO. The XEN shall ensure compliance with these directions.”

4.5 That in compliance with the directions issued by the Hon’ble Commission, whereby the Executive Engineer (XEN) concerned was directed to effect recovery of the penal interest paid to the consumer namely, for the period from 01.06.2025 to 30.11.2025 from the then incumbent Sub-Divisional Officer (SDO), and for the period from 01.12.2025 onwards from the present Sub-Divisional Officer the Respondents respectfully submit that the said directions have been duly complied with. It is submitted that the total penal interest amount has been paid to the consumer on the principal amount for delay period and has been apportioned period-wise in accordance with the order of the Hon’ble Commission from previous SDO and present SDO.

The Executive Engineer (XEN) concerned has ensured strict adherence to and implementation of the directions issued by the Hon’ble Commission, thereby effecting full and complete compliance

with the said order. A copy of the Office Order bearing No. 229-A dated 09.01.2026 is annexed.

- 4.6 That the Respondents undertook a detailed verification and scrutiny of the records available with them for the period spanning from the year 2006 to 2025, with a view to faithfully implement the directions issued by the Ld. CGRF. Upon such examination of the relevant records, it has been ascertained that for the period from 2006 to 2010, the interest accrued on the ACD amounting to Rs.3,06,785/- had already been duly adjusted in the account of the Petitioner vide Sundry No.226/77. Accordingly, no amount remains outstanding or payable in respect of the said period.
- 4.7 That for the period 2011 to 2015, upon carrying out a detailed verification exercise, the Respondents found that the relevant billing and accounting records pertaining to the said period were not available in the Respondents' custody. In order to retrieve and reconstruct the said records, the Respondents issued an order directing a physical survey and constituted a dedicated Committee to trace the complete record of A/c No. 7515073000 / MTHT007, standing in the name of *Haryana Gaur Gum & Chemicals*, for the period 2006 to 2025, in connection with HERC Petition No. 80 of 2025. The Committee conducted multiple inspections of the record rooms, verified the available digital and manual repositories, and examined old files lying at the sub-division, division and circle offices. However, despite these extensive efforts, the complete records for the years 2011-2015 could not be traced or reconstructed, evidently owing to the very old nature of the documents and the migration of the billing system during that period. A copy of the Office Order dated 25.11.2025 constituting the Committee, along with the Committee's Report dated 27.11.2025, is annexed.
- 4.8 That pertaining to period 2015 to 2016, the interest accrued on the ACD amount of Rs.3,06,785/- @ 9% per annum (prior to deduction of TDS) worked out to Rs.27,611/-. From the said interest amount, a sum of Rs.2,769/- was deducted towards TDS. After such deduction, the net interest amount accrued and payable to the Petitioner stood at Rs.24,841/-. The said net amount was duly adjusted in the Petitioner's account vide sundry No.410/120. To substantiate the above, a copy of entries recorded in consumer Ledger reflecting the same is annexed.
- 4.9 That for the period from 2016-2017, the interest accrued on the ACD amount of Rs, 3,06,785/- at the applicable rate of 7.75% per annum which came out to be Rs.23,776/-. From the said interest amount a sum of 2,378/- was deducted towards TDS and after such deduction the net interest amount payable to the Petitioner worked out to Rs.21,398/-. The said net amount was also duly adjusted in the Petitioner's Account vide sundry No. 645/120. To substantiate the above, a copy of entries recorded in consumer Ledger reflecting the same is annexed.

- 4.10 That from period 2017 -2018, the interest accrued on the ACD amount of Rs.3,06,785/- @ 6.5% per annum which amounted to Rs. 19,941/- prior to the TDS deduction. After deducting the TDS amount of Rs.2000/- the net interest accrued and payable to the Petitioner stood at Rs.17,941/- which was duly adjusted in the Petitioner's account vide Sundry No. 31/169. To substantiate the above, a copy of entries recorded in consumer Ledger reflecting the same is annexed.
- 4.11 That for the period of 2018 to 2019, the interest accrued on the ACD amount of Rs.3,06,785/- @ 6.25% per annum without deduction of TDS was computed at Rs.19,174/-. From the said amount after deducting Rs.1,917/- towards TDS the net interest accrued and payable to the Petitioner amounted to Rs. 17,257/-. The said net amount was duly adjusted in the Petitioner's account vide Sundry No.432/169. To substantiate the above, a copy of entries recorded in consumer Ledger reflecting the same is annexed.
- 4.12 That upon a careful re-examination of the interest calculations for period 2018-2019, it was observed that interest was inadvertently adjusted in the Petitioner's account on ACD amount of Rs.3,06,785/- whereas the interest ought to have been calculated at Rs.4,77,653/-. As a result, the petitioner was entitled to interest on the differential ACD amount of Rs.1,70,868/- and the interest calculated on such amount as per the applicable rates works out to Rs.10,679/-. Accordingly the net interest amount of Rs.9,612/- after deducting TDS of Rs.1,068/- is payable to the Petitioner which has not been adjusted in the Petitioner's account and remains outstanding.
- 4.13 That for the period from 2019 to 2020, the interest accrued on the ACD amount of Rs.4,49,175/- @ 6.25% prior to TDS deduction was computed at Rs.28,073/-. From the said interest amount the net interest accrued to the Petitioner worked out to be Rs.25,266/- after deducting amount of Rs.2,807/- towards TDS. The said amount was duly adjusted in the Petitioner's account vide Sundry No.533/169.To substantiate the above, a copy of entries recorded in consumer Ledger reflecting the same is annexed. However upon subsequent verification it was observed that the net interest amount of Rs.1,602/- due to some calculation error payable to the Petitioner has not been adjusted and remained outstanding.
- 4.14 That for 2020-2021 period the interest accrued on the ACD amount of Rs.6,48,514/- @4.25% p.a. was calculated at Rs.27,562/-. After deducting the TDS amount of Rs.2,756/- the net interest amount payable to the Petitioner amounted to Rs.24,806/- which was duly adjusted in the Petitioner's account vide Sundry No. 145/201.
- 4.15 That for the period 2021-2022, the interest accrued amounted to Rs.6,48,514/- @ 4.25% per annum was computed as Rs.27,562/-. The net interest accrued and payable to the Petitioner stood at Rs.24,806/- after deducting TDS of Rs.2,756/-. The said amount was duly adjusted in the Petitioner's account vide Sundry No.49/243.To substantiate the above adjustments, a copy of entries recorded in consumer Ledger reflecting the same are annexed.

- 4.16 That for the period from 2022 to 2023, the interest accrued on the ACD amount of Rs.6,48,514/- @ 4.25% p.a. before deducting TDS worked out to Rs.27,562/-. After deducting the TDS amount of Rs.2,756/- the net interest accrued and payable to the Petitioner amounted to Rs.24,806/-.
- 4.17 That for the period from 2023-2024, the interest accrued on the ACD amount of Rs.6,48,514/- @ 6.75% per annum was computed to Rs.43,775/- and after deducting the TDS amount of Rs.4,377/- the net interest payable to the petitioner came out to be Rs.39,398/-. The interest payable for the periods 2022-2023 and 2023-2024 has been duly adjusted in the Petitioner's account under SC&AR No. 96/243.A copy of the consumer ledger is annexed.
- 4.18 That for the period from 2024 to 2025, the interest accrued on the ACD amount of Rs.7,28,514/- @ 6.75% per annum was calculated at Rs. 49,175/- and after deducting the sum of Rs.4,917/- towards TDS the net interest accrued and payable to the Petitioner amounted to Rs.44,257/-. The said amount has been duly adjusted in the Petitioner's account, thereby completing the compliance for the said period. A copy of entries reflecting the same in consumer ledger are annexed.
- 4.19 That with respect to the refund of excess ACD, as borne out from the records available with the Respondents, for the period from April 2024 to April 2025, the total electricity charges billed to the Petitioner aggregated to Rs.27,54,548.50/-, resulting in an average monthly bill of Rs.2,29,545.71/-. In terms of Regulation 5.1 of the HERC Regulations, the security deposit payable by HT Industrial Supply consumers is required to be assessed on the basis of power consumption for one and a half billing cycles. Accordingly, the requisite ACD, being 1.5 times the average monthly bill, works out to Rs.3,44,318/-.
- 4.20 That the ACD already deposited by the Petitioner amounts to Rs.7,28,514/-, and an additional amount of Rs.80,000/- stands deposited towards EOI. In compliance with the order dated 30.04.2025 passed by the CGRF, an amount of Rs. 3,04,196/- on account of excess ACD, along with interest of Rs. 44,257/-, totalling Rs. 3,48,452/-, has been duly processed and adjusted in the petitioner's electricity bill dated 12.08.2025 under sundry allowances. A copy of the electricity bill dated 12.08.2025 reflecting the said adjustment is annexed.
- 4.21 That pursuant to a detailed review of the security deposit and in strict compliance with the directions issued by the Hon'ble Commission, the requisite adjustments have been duly carried out. It is submitted that interest on excess ACD amounting to Rs.2,28,181/- for the period from 2019 to 2023, calculated at the applicable rate of 18%, had already been paid to the consumer. Further, penal interest on the said excess ACD for the period from June 2025 to December 2025 was duly calculated and adjusted in the consumer's electricity bill for the month of December 2025.

4.22 That upon reassessment of the ACD on the basis of the Petitioner's consumption during the preceding financial year and after retaining an adequate security amount commensurate with the sanctioned load and actual consumption, an amount of Rs.80,000/- was identified as excess ACD and accordingly frozen for adjustment in the consumer's bill. Consequently, a total amount of Rs.3,32,140/- stands duly adjusted in the account of the consumer.

4.23 The above adjustments are summarized in the table below for the kind consideration of the Hon'ble Commission:

Period	ACD Amount (Rs.)	Interest Rate (% p.a.)	Interest Accrued (Before TDS) (Rs.)	TDS Deducted (Rs.)	Net Interest Payable (Rs.)	Adjustment Details / Sundry No.	Remarks / Annexure Reference
2006-2010	3,06,785	-	-	-	-	Adjusted vide Sundry No. 226/77	Efforts made to retrieve records; none found
2011-2015	-	-	-	-	-	Records not available	Efforts made to retrieve records; none found
2015-2016	3,06,785	9.00	27,611	2,769	24,841	Adjusted vide Sundry No. 410/120	Annexure R-3
2016-2017	3,06,785	7.75	23,776	2,378	21,398	Adjusted vide Sundry No. 645/120	Annexure R-4
2017-2018	3,06,785	6.50	19,941	2,000	17,941	Adjusted vide Sundry No. 31/169	Annexure R-5
2018-2019	3,06,785 <i>(in actual 4,77,653)</i>	6.25	19,174	1,917	17,257 (+ Rs.9,611 <i>unpaid</i>)	Adjusted vide Sundry No. 432/169	Rs.9,611 remains payable (Annexure R-6)
2019-2020	4,49,175 <i>(in actual 4,77,653)</i>	6.25	28,073	2,807	25,266 (+ Rs.1,602 <i>unpaid</i>)	Adjusted vide Sundry No. 533/169	Rs.1,602 remains payable (Annexure R-7)
2020-2021	6,48,514	4.25	27,562	2,756	24,806	Adjusted vide Sundry No. 145/201	
2021-2022	6,48,514	4.25	27,562	2,756	24,806	Adjusted vide Sundry No. 49/243	Annexure R-8
2022-2023	6,48,514	4.25	27,562	2,756	24,806	Adjusted under SC&AR No. 96/243	
2023-2024	6,48,514	6.75	43,775	4,377	39,398	Adjusted under SC&AR No. 96/243	Annexure R-9
2024-2025	7,28,514	6.75	49,175	4,917	44,257	Adjusted in the bill	Annexure R-10

4.24 That the penal interest so paid was thereafter recovered from the concerned officials strictly in terms of the directions of the Hon'ble Commission, namely, recovery for the period from 01.06.2025 to 30.11.2025 from the previous SDO and for the period from 01.12.2025 onwards from the present SDO, as already detailed hereinabove. The Respondent No.2 concerned has ensured strict adherence to and faithful implementation of the directions issued by the Hon'ble Commission, thereby effectuating full, complete, and unconditional compliance with the order passed by the Hon'ble Commission.

4.25 In view of the foregoing, the Respondent respectfully prays that this Hon'ble Commission may kindly be pleased to –

- i. Take on record the present Compliance Report and
- ii. Pass any other order (s) as may be deemed fit and proper in the interest of justice.

Commission's Order:

1. The case was heard on 08/04/2026, as per schedule in the court room of the Commission.
2. The counsel for the respondents submitted that the orders have been complied with and submitted compliance report.
3. The Commission called the concerned XEN to explain the status of the directions of the Commission. The XEN apprised the action has been taken as per directions.
4. The counsel for the petitioner conveyed its satisfaction to the compliance report.
5. The Commission observes that the order of CGRF has been complied with now and nothing remains to be adjudicated in the present petition. The dispute was primarily pertaining to non-compliance of the CGRF orders in timely manner. The action has already been taken by the respondents on delinquent officers as per directions of the Commission.
6. The petition is disposed of, in above terms.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 30/04/2026.

Date: 30/04/2026	Sd/-	Sd/-	Sd/-
Place: Panchkula	(Shiv Kumar)	(Mukesh Garg)	(Nand Lal Sharma)
	Member	Member	Chairman