

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 59 of 2025

Date of Hearing : 17/03/2026

Date of Order : 17/03/2026

IN THE MATTER OF:

Complaint Under Section 142, read with Section 146 & Section 149 of the Electricity Act, 2003 & Regulation 2.32 of HERC (corporate CGRF DBHVN & Ombudsman) Regulations, 2020 for imposing penalty u/s 142 and institution of complaint u/s 146 of the Electricity Act, 2003 on account of noncompliance of the order/ direction passed by Ld. Corporate forum CGRF DHBVN for redressal of consumer grievances (CGRF) DHBVN Gurgaon as well as continuing failure to comply with the direction(s) of order number 4884/2025 dated 15.05.2025 by respondent(s) and for direction(s) to ensure strict compliance of the direction issued by the corporate CGRF DHBVN Gurgaon memo number 353/ CGRF /GGN dated 15.05.2025 to impose the penalty as per HERC (Standard of performance of distribution licensee and determination of compensation) Regulation 2020 schedule - II Sub Clause 2 for noncompliance of order with in stipulated time frame of 21 days.

Petitioner

The Heartsong Condominium Association (RWA) Sector 108, Dharampur, Gurgaon through its Gen Secretary Mr. Ishwar Dabas.

VERSUS

Respondent:

1. SDO 'OP' Sub Division New Palam Vihar Block-T, Sec-109 Gurgaon
2. XEN 'OP' Division City DHBVN, Near HVPNL Colony Near Police Line Gurgaon.

Present

On behalf of the Petitioner

Sh. Akshay Gupta, Advocate

On behalf of the Respondent.

1. Sh. Raheel Kohli, Advocate
2. Sh. Tarsem Rana, Advocate
3. Sh. Manoj Kumar, XEN, DHBVN
4. Sh. Vikram Singh, SDO, DHBVN

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member
Shri Shiv Kumar, Member**

INTERIM ORDER

1. The case was heard on 17/03/2026, as scheduled, in the court room of the Commission.
2. Sh. Akshay Gupta, the petitioner's counsel, submitted that the directions with respect to CGRF order have not been complied in toto. The due interest on the admissible amounts has not been paid.
3. Sh. Raheel Kohli counsel for the respondent, submitted that the compliance has been made and report as per directions has already been submitted. The due amounts clearly mentioned in the compliance report have been refunded. The petitioner was required to submit his averments on the balance amount, if any, but the same has not been submitted till date which implies that petitioner is not disputing the amounts already refunded.
4. To the query of the Commission, the concerned SDO intimated that no amount has been charged at higher interest rate and the rate of interest paid is as per prevailing circulars.
5. After hearing the arguments, the Commission directs the parties to submit their written submissions with in two (2) weeks and reserves the order.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 17/03/2026.

Date: 17/03/2026
Place: Panchkula

(Shiv Kumar)
Member

(Mukesh Garg)
Member

(Nand Lal Sharma)
Chairman