

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 09 of 2025

Date of Hearing : 07/01/2026

Date of Order : 14/01/2026

IN THE MATTER OF:

Petition under Section 142 read with Section 146 of the Electricity Act, 2003 read with Haryana Electricity Regulatory Commission (Forum and Ombudsman) Regulations 2020 for issuance of directions to the Respondents to forthwith comply with the orders dated 13.01.2025 (UH/CGRF-280/2024) of the Forum for Redressal of Consumer grievances UHBVNL Panchkula.

Petitioner

President, Supermax Resident Welfare Association, Flat no. A301, Supermax The New Town, Sector 33, Sonipat

VERSUS

Respondent:

1. Supermax Affordable Housing Pvt. Ltd. (UG-60, Parker Mall, Upper Ground floor NH1 Kundli, Sonipat
2. Neat and Clean Operations Private Limited (services agency), Registered address is F-14, Super Max Commercial-01 First Floor Stadium Road, Sector-33, Sonipat
3. SDO/OP, Sub Division Model Town, UHBVN, Sonipat
4. Xen/Op, City Division, UHBVN, Sonipat

Present

On behalf of the Petitioner

1. Sh. Jai Kanwar Antil, President, Supermax RWA
2. Sh. Gaurav Chopra, Gen. Secy. RWA
3. Sh. Virender Kumar, Member RWA

On behalf of the Respondent

1. Sh. Neeraj Goel, Advocate
2. Sh. Pardeep Kumar, SDO, UHBVN

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member
Shri Shiv Kumar, Member**

INTERIM ORDER

1. The case was heard on 07/01/2026, as scheduled, in the court room of the Commission.
2. The Counsel for the R-1 and R-2 submitted that partial compliance of the directions of the Commission have been made. The modification in the meter software has been initiated which will take some time. After calculations of refund nothing remains to be refunded to residents and no disconnection of supply has been made on receipt of grid consumption charges.
3. The petitioners re-iterated that no efforts have been made by the respondents for compliance of the CGRF order.
4. After detailed deliberations by the parties, the Commission observed that the arguments advanced by the parties are not leading to any conclusion, thus directs the parties to submit their written submissions within two (2) weeks and reserves the order.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 14/01/2026.

Date: 14/01/2026
Place: Panchkula

(Shiv Kumar)
Member

(Mukesh Garg)
Member

(Nand Lal Sharma)
Chairman