

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Petition No 87 of 2025

IN THE MATTER OF:

Complaint under section 142, read with section 146 & section 149 of the Electricity Act, 2003 & regulations 2.32 of HERC (Corporate CGRF DHBVN & Ombudsman) Regulations, 2020 for imposing penalty under section 142 and institution of complaint under section 146 of the Electricity Act, 2003 on account of noncompliance of the order/direction passed by Corporate Forum CGRF DHBVN for redressal of Consumer Grievances (CGRF) DHBVN Gurugaon as well as continuing failure to comply with the direction(s) of order number 4916-2025 dated 30.07.2025 by respondent(s) and for direction (s) to ensure strict compliance of the direction issued by the Corporate CGRF CGRF Gurgaon order dated 30.07.2025 and to impose the penalty as per HERC (Standard of performance of distribution licensee and determination of compensation) Regulation, 2020 Schedule-II, sub-clause-2.

Petitioner (s):

Krishana Builder, Ring Road Mall, Deepali Chowk, Rohni, Sector -III, New Delhi 110085
through its Prop Mr. Parveen Mittal

Respondent (s):

1. SDO (Op.) Sub-Division Sohna Road
2. XEN Op. Division Sohna
3. SE Op. Circle-II, Gurgugram

INTERIM ORDER

(Admitting the Petition and Fixing Date of Hearing)

1. The present complaint has been filed by Krishana Builder under Section 142 read with Sections 146 and 149 of the Electricity Act, 2003 and Regulation 2.32 of the HERC

(Corporate CGRF, DHBVN & Ombudsman) Regulations, 2020, seeking initiation of action against the respondent(s) for non-compliance of the directions issued by the Corporate CGRF, DHBVN, Gurugram in Order dated 30.07.2025. The petitioner has also sought imposition of penalty/compensation under the HERC (Standard of Performance of Distribution Licensee and Determination of Compensation) Regulations, 2020, Schedule-II, Sub-Clause 2, and further directions to ensure strict compliance of the said CGRF order. Accordingly, the complaint stands **admitted** for consideration.

2. **In view of the above, the matter is fixed for hearing on 03 /12/2025 at 11:30 A.M.** before the Commission. The parties shall be duly informed and required notices, as per procedure, should be issued for their appearance.
3. The Respondent No.2 is directed to **appear in person** on the date so fixed and **shall submit a compliance report** on order dated 30.07.2025 before the date fixed for hearing with an advance copy served to the petitioner.
4. The present order shall be uploaded on the official website of the Commission for the information of all concerned.

Ordered accordingly.

This order is signed, dated, and issued under the seal of the Haryana Electricity Regulatory Commission on this **17th day of Nov. 2025.**

Date: 17/11/2025

(Shiv Kumar)

(Mukesh Garg)

(Nand Lal Sharma)

Place: Panchkula

Member

Member

Chairman