

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 76 of 2025 (Suo Moto)

Date of Hearing : 26/09/2025

Date of Order : 26/09/2025

IN THE MATTER OF:

Failure to maintain pole-mounted electricity meters in accordance with the Specifications/Procedure outlined in the Haryana Electricity Regulatory Commission (Electricity Supply Code) Regulations, 2014, and its subsequent amendments.

Respondent:

1. UHBVN through the Managing Director, UHBVN, Panchkula.
2. DHBVN through the Managing Director, DHBVN, Hisar.
3. The Chief Engineer/ Commercial, UHBVN, Panchkula.
4. The Chief Engineer/ Commercial, DHBVN, Hisar.

Present

On behalf of the Respondent

1. Sh. Puneet Kundu, SE/Comm., UHBVN
2. Sh. Vikram Singh Dahiya, Consultant

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member
Shri Shiv Kumar, Member**

INTERIM ORDER

1. The case was heard on 26/09/2025, as scheduled, in the court room of the Commission.
2. At the outset, Sh. Puneet Kundu, submitted that the directions for installation of meters on poles in a standardised manner are already in place. However, DHBVN has issued fresh guidelines for installation of meters on poles and UHBVN is in process to issue the same.
3. The Commission enquired whether any data of improper installations, deteriorated installations is available with the Discoms, the SE, UHBVN responded in negative.

4. The Commission directs the Discoms to conduct a survey of such sites randomly in urban as well as rural areas covering following points:
 - i. The sites with improper / deteriorated installations be identified and photographed for reference / cross checking.
 - ii. Whether the installation guidelines regarding, no. of meters, Max. / Min. height of meters, sealing of cover boxes, terminal covers have been followed or not.
 - iii. Security and safety of meters and allied equipment.
 - iv. No. of cases of cross connections or theft discovered.
5. The above survey report be submitted to the Commission by 07/11/2025.
6. The matter is listed for further hearing on 13/11/2025.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 26/09/2025.

Date: 26/09/2025	(Shiv Kumar)	(Mukesh Garg)	(Nand Lal Sharma)
Place: Panchkula	Member	Member	Chairman