

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 53 of 2025

Date of Hearing : 04/09/2025

Date of Order : 08/09/2025

IN THE MATTER OF:

Application/Representation Under Section 142 read with Section 146 & Section 149 of the Electricity Act 2003, read with Haryana Electricity Regulatory Commission (Forum and Ombudsman) Regulations 2020 for issuance of direction to the respondents to comply with the order dated 19.11.2024 passed by the Forum for Redressal of Consumer Grievances UHBVNL, Panchkula.

Petitioner

Smt. Suman, W/o Late Sh. Hakam Singh, R/o House No. 326, Chopra Garden, near Sarojini Colony, Yamuna Nagar.

VERSUS

Respondent:

1. XEN/OP Division, UHBVN, Yamunanagar.
2. SDO/OP ITI Sub- Division, UHBVN Yamunanagar.

Present

On behalf of the Petitioner

Sh. Brijesh Singh, Advocate

On behalf of the Respondent.

1. Sh. Shekhar Mohan, XEN, UHBVN
2. Sh. Brijesh Kumar, SDO, UHBVN

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member
Shri Shiv Kumar, Member**

INTERIM ORDER

1. The case was heard on 04/09/2025, as scheduled, in the court room of the Commission.
2. At the outset, Sh. Brijesh Kumar, SDO submitted the reply to the petition and stated that the order of the CGRF has been complied with. The refund to the complainant has been made based on the connected load instead of New Meter consumption as the sufficient data was not available in the new meter. The CGRF had ordered to overhaul the account of consumer on the basis of new meter consumption against the disputed period. The sundry was prepared by the then CA Sh. Mandeep Kumar who is presently posted as Deputy Superintendent office of XEN Operation Bilaspur, Yamuna Nagar.
3. Sh. Brijesh Singh counsel for the petitioner submitted that the order has not been complied in toto as account has not been overhauled on the basis of new meter consumption as per CGRF order. In reply to query, he submitted the respondents have not filed any review/appeal against the order of the CGRF.
4. The Commission prima facie observe that disregarding the order of CGRF, the respondents neither overhauled the account of the petitioner as per the order i.e on the basis of new meter consumption nor filed any appeal before competent authority. The entire defence stated by respondents was already tendered before the CGRF. Therefore, the Commission took serious view for non-compliance of the order of CGRF.
5. The Commission directs the petitioner to file rejoinder by 18/09/2025 with advance copy to the respondents. Further, granting one more opportunity to comply the order, the respondents are directed to file final detailed compliance report by 24/10/2025 with advance copy to petitioner. The respondent XEN and SDO along with Sh. Mandeep Kumar are directed to be present in the court on next date of hearing.
6. The matter to come up next on 06/11/2025.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 08/09/2025.

Date: 08/09/2025	(Shiv Kumar)	(Mukesh Garg)	(Nand Lal Sharma)
Place: Panchkula	Member	Member	Chairman