

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 59 of 2025

Date of Hearing : 04/09/2025

Date of Order : 08/09/2025

IN THE MATTER OF:

Complaint Under Section 142, read with Section 146 & Section 149 of the Electricity Act, 2003 & Regulation 2.32 of HERC (corporate CGRF DBHVN & Ombudsman) Regulations, 2020 for imposing penalty u/s 142 and institution of complaint u/s 146 of the Electricity Act, 2003 on account of noncompliance of the order/ direction passed by Ld. Corporate forum CGRF DHBVN for redressal of consumer grievances (CGRF) DHBVN Gurgaon as well as continuing failure to comply with the direction(s) of order number 4884/2025 dated 15.05.2025 by respondent(s) and for direction(s) to ensure strict compliance of the direction issued by the corporate CGRF DHBVN Gurgaon memo number 353/ CGRF /GGN dated 15.05.2025 to impose the penalty as per HERC (Standard of performance of distribution licensee and determination of compensation) Regulation 2020 schedule – II Sub Clause 2 for noncompliance of order with in stipulated time frame of 21 days.

Petitioner

The Heartsong Condominium Association (RWA) Sector 108, Dharampur, Gurgaon through its Gen Secretary Mr. Ishwar Dabas.

VERSUS

Respondent:

1. SDO 'OP' Sub Division New Palam Vihar Block-T, Sec-109 Gurgaon
2. XEN 'OP' Division City DHBVN, Near HVPNL Colony Near Police Line Gurgaon.

Present

On behalf of the Petitioner

Sh. Akshay Gupta, Advocate

On behalf of the Respondent.

1. Sh. Tarsem Rana, Associate to Advocate
2. Sh. Vikram Singh, SDO, DHBVN

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member
Shri Shiv Kumar, Member**

INTERIM ORDER

1. The case was heard on 04/09/2025, as scheduled, in the court room of the Commission.
2. Sh. Tarsem Rana, submitted the reply to the petition and reiterated that the orders of the CGRF have been complied.
3. Sh. Akshay Gupta, the petitioner's counsel, pointed out that the order has not been complied in toto.
4. The Commission acknowledged the reply submitted during the proceedings. Further, it was directed that in future the replies would not be accepted in court, all replies must be submitted through the registry at least three days before the proceedings with advance copies to petitioner, as required in the Conduct of Business Regulations.
5. The Commission adjourns the matter and directs the petitioner to file its rejoinder by 18/09/2025 with advance copy to the respondent, further the respondent to submit final compliance report by 15/10/2025.
6. The matter to come up next on 06/11/2025.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 08/09/2025.

Date: 08/09/2025
Place: Panchkula

(Shiv Kumar)
Member

(Mukesh Garg)
Member

(Nand Lal Sharma)
Chairman