

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 42 of 2025

Date of Hearing : 16/07/2025

Date of Order : 16/07/2025

IN THE MATTER OF:

Complaint under Section 142, read with Section 146 & Section 149 of the Electricity Act, 2003 & Regulation 2.32 of HERC (Forum & Ombudsman) Regulations, 2020 for imposing penalty u/s 142 and institution of complaint u/s 146 of the Electricity Act, 2003 on account of non compliance of the order/ direction passed by Ld. Corporate Forum CGRF DHBVN for redressal of consumer grievances (CGRF) DHBVN Gurgaon as well as continuing failure to comply with the direction(s) of order number 4811/2024 dated 11-03-2025 by respondent(s) and for direction(s) to ensure strict compliance of the direction issued by the Corporate CGRF DHBVN memo number 312/ CGRF /GGN , 4811-2024 dated 11.03.2025 and to impose the penalty as per HERC (Standard of Performance of Distribution Licensee and Determination of Compensation) Regulation 2020 Schedule – ii Sub Clause 2.

Petitioner

M/s Mittal Polyfil, Plot No.30-33, Sector-26, Industrial Area, Bhiwani
Through Its Partner Ravi Mittal.

VERSUS

Respondents:

1. SDO 'Op' Sub Division Sub Urban No-1, DHBVN, Railway Road, Old Power House, Bhiwani-127021
2. XEN 'Op' Division City, DHBVN, BTM Road, Circle Office, Bhiwani-127021

Present

On behalf of the Petitioner

Sh. Akshay Gupta, Advocate

On behalf of the Respondent

1. Ms. Himangini Mehta, Advocate
2. Ms. Rajvinder Kaur, Advocate
3. Sh. Ankit, SDO, DHBVN

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member**

INTERIM ORDER

1. The case was heard on 16/07/2025, as scheduled, in the court room of the Commission.
2. At the outset, Ms. Himangini Mehta counsel for the respondent submitted that compliance of the order of the CGRF has already commenced and requested for one weeks' time for filing the reply.
3. To the query of the Commission regarding the nonappearance of concerned XEN, the SDO intimated that there is an emergency due to disturbance of power supply owing to excessive rains in the region, the XEN could not make it to attend the hearing. The Commission expressed its displeasure and directed concerned XEN and SDO to ensure their presence on next date of hearing.
4. Acceding to request of the respondent, the Commission adjourns the matter and directs respondents to file the reply with in one week.
5. The matter to come up next on 23/07/2025.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 16/07/2025.

Date: 16/07/2025
Place: Panchkula

(Mukesh Garg)
Member

(Nand Lal Sharma)
Chairman