## BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT PANCHKULA

Case No. HERC/P. No. 09 of 2025

Date of Hearing	:	10/07/2025
Date of Order	:	10/07/2025

#### IN THE MATTER OF:

Petition under Section 142 read with Section 146 of the Electricity Act, 2003 read with Haryana Electricity Regulatory Commission (Forum and Ombudsman) Regulations 2020 for issuance of directions to the Respondents to forthwith comply with the orders dated 13.01.2025 (UH/CGRF-280/2024) of the Forum for Redressal of Consumer grievances UHBVNL Panchkula.

### Petitioner

President, Supermax Resident Welfare Association, Flat no. A301, Supermax The New Town, Sector 33, Sonipat

VERSUS

## **Respondent:**

- 1. Supermax Affordable Housing Pvt. Ltd. (UG-60, Parker Mall, Upper Ground floor NH1 Kundli, Sonipat
- 2. Neat and Clean Operations Private Limited (services agency), Registered address is F-14, Super Max Commercial-01 First Floor Stadium Road, Sector-33, Sonipat
- 3. SDO/OP, Sub Division Model Town, UHBVN, Sonipat
- 4. Xen/Op, City Division, UHBVN, Sonipat

### Present

# On behalf of the Petitioner

- 1. Sh. Jai Kanwar Antil, President, Supermax RWA
- 2. Sh. Virender Kumar, Member RWA

#### On behalf of the Respondent

- 1. Sh. Neeraj Goel, Advocate for R-1 and R-2
- 2. Sh. Pardeep Khokhar, SDO, UHBVN
- 3. Sh. Praveen Kumar, SDO, UHBVN

## QUORUM

# Shri Nand Lal Sharma, Chairman Shri Mukesh Garg, Member

# **INTERIM ORDER**

- The case was heard on 10/07/2025, as scheduled, in the court room of the Commission.
- 2. At the outset the petitioner submitted that the complaint was filed before CGRF and CGRF has decided to issue electricity bills as per regulations, not to charge any other component in electricity bill, not to disconnect electricity on non-payment of charges other than electricity charges but the respondents have failed to comply any of the directions of CGRF till date.
- 3. Sh. Neeraj Goel counsel for Respondent No1&2 re-iterated the contents of IA and submitted that the petition is not maintainable as the petitioner is not representing all members of the RWA but a small group of aggrieved residents
- 4. The Commission observes that the contention of the respondent -1 & 2 regarding non-maintainability of the petition with the plea that the petitioner is not representing all members of the RWA, is not acceptable, any of the complainants before the CGRF can approach this Commission in case of noncompliance of the orders of CGRF. If the respondent -1 & 2 were aggrieved with the order of CGRF, they should have approached the appropriate authority for review. Therefore, the Commission finds no merit in the IA and the petition is maintainable. The IA is disposed of, accordingly.
- 5. In wake of the above decision, the counsel for the respondents 1 & 2 requested for 4 weeks' time to file the reply to the petition.
- Acceding to request of the respondents, the Commission adjourns the matter and directs the respondents to submit their replies within three (3) weeks with advance copy to parties and petitioner to submit its rejoinder and Respondent No 3&4 to file their reply, if any, within two (2) weeks thereafter.
- 7. The matter to come up next on 27/08/2025.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 10/07/2025.

Date: 10/07/2025	(Mukesh Garg)	(Nand Lal Sharma)
Place: Panchkula	Member	Chairman