

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT  
PANCHKULA**

**Case No. HERC/Petition No. 04 of 2024**

**Date of Hearing : 14.05.2024**

**Date of Order : 16.05.2024**

**In the Matter of**

**Complaint under Section 142, read with Section 146 & Section 149 of the Electricity Act, 2003 & Regulation 2.32 of HERC (Forum & Ombudsman) Regulations, 2020 for Imposing Penalty under Section 142 and Institution of Complaint under Section 146 Of The Electricity Act, 2003 on account of Non Compliance of the Order/ Direction Passed By Ld. Corporate Forum for Redressal Of Consumer Grievances (CGRF) Gurugram as well as Continuing Failure to Comply with the Direction Dated 22.11.2023 by the Respondent(S) and for Direction(s) to ensure strict compliance of the Direction issued by the Corporate CGRF DHBVN Gurgaon Vide Order No. 4577 dated 22.11.2023.**

**Petitioner:**

Krishna Devi (Prop) M/s Krishna Industries, Bhiwani

**versus**

**Respondents:**

1. Dakshin Haryana Bijli Vitran Nigam Limited through its Managing Director, Vidyut Nagar, Vidyut Sadan, Hisar-125005, Haryana
2. SDO OP Sub Division Sub Urban No-2, Bhiwani

**Present:**

**On behalf of the Petitioner:**

1. Sh. Akshay Gupta, Advocate
2. Sh. Sanjeev Chopra, Consultant

**On behalf of the Respondents:**

1. Sh. Raheel Kohli, Advocate
2. Sh. Tarsem Rana, Associate
3. Sh. Rajnish Kr. Tiwari, SDO, DHBVN.
4. Sh. Yogesh Hans, UDC, DHBVN

**QUORUM**

**Shri Nand Lal Sharma, Chairman  
Shri Naresh Sardana, Member  
Shri Mukesh Garg, Member**

## **INTERIM ORDER**

1. The case was heard on 14/05/2024, as scheduled, in the court room of the Commission.
2. Sh. Raheel Kohli counsel for the respondent DHBVN submitted that Sh.Pawan Sharma, Sr. A.O. to whom the show cause notice was issued, could not attend the hearing today due to Election Duty and has accordingly requested for adjournment of personal hearing.
3. The counsel for the petitioner submitted that the case is getting delayed due to casual approach of the officers of DHBVN and requested for a short date for hearing.
4. The Commission enquired from Sh. Rajnish Kr. Tiwari, SDO, present in the court regarding the action taken by him after the Commission's order dated 02/04/2024 and observed that the officer has made no communication with CBO during this period for resolving the issue, which reflects casual approach & willful disobedience of orders.
5. Acceding to request of the respondents, the Commission adjourns the matter and directs the respondent officers to be present in next hearing.
6. The matter to come up again on 21/05/2024.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 16/05/2024.

**Date: 16/05/2024**  
**Place: Panchkula**

**(Mukesh Garg)**  
**Member**

**(Naresh Sardana)**  
**Member**

**(Nand Lal Sharma)**  
**Chairman**