

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/Petition No. 05 of 2024

Date of Hearing : 20.03.2024

Date of Order : 21.03.2024

In the Matter of

Complaint under Section 142, 146 read with Section 94 of the Electricity Act, 2003 & Regulation 2.32 of HERC (Forum & Ombudsman) Regulations, 2020 for imposing penalty u/s 142 and institution of complaint u/s 146 of the Electricity Act, 2003 on account of non compliance of order/ direction issued by the Electricity Ombudsman (EO) HERC, Panchkula as well as continuing failure to comply with the direction dated 13.10.2023 by respondent(s) and for direction(s) to ensure the strict compliance of the order passed by the Electricity Ombudsman (EO) HERC, Panchkula vide order dated 13.10.2023.

Petitioner:

SURESH GOYAL, PRESIDENT TKCGA, KALANWALI, M/s SURESH COTTON OIL & GEN MILLS, KALANWALI

versus

Respondents:

SDO OPERATIONS SUB DIVISION KALANWALI, DISTRICT- DABWALI (HARYANA)

Present:

On behalf of the Petitioner:

Sh. Akshay Gupta, Advocate

On behalf of the Respondents:

Sh. Raheel Kohli, Advocate for DHBVN

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Naresh Sardana, Member
Shri Mukesh Garg, Member**

INTERIM ORDER

1. The case was heard on 20/03/2024, as scheduled, in the court room of the Commission.
2. At the outset, Sh. Raheel Kohli counsel for the respondent submitted that he has been engaged recently and requested for one week's time to file the reply / compliance report.
3. The Commission noted with concern that the cases of the non-compliance of the CGRF and EO orders with respect to DHBVN is rising. The consumers are running pillar to post for justice but DHBVN officers are sleeping on these cases leaving the consumers in lurch.
4. Acceding to request of the respondent-DHBVN, the Commission adjourns the matter and directs SE/CBO and the respondent SDO to appear in person to explain the reasons for delay in implementation of CGRF's orders on the next date of hearing.
5. The matter to come up again on 27/03/2024.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 21/03/2024.

Date: 21/03/2024
Place: Panchkula

(Mukesh Garg)
Member

(Naresh Sardana)
Member

(Nand Lal Sharma)
Chairman