

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT  
PANCHKULA**

**Case No. HERC/Petition No. 23 of 2023**

**Date of Hearing : 13.12.2023**

**Date of Order : 13.12.2023**

**In the Matter of**

**Representation under Section 142 read with Section 146 & Section 149 of the Electricity Act 2003, read with Haryana Electricity Regulatory Commission (Forum and Ombudsman) Regulations 2020 for issuance of direction to the Respondents to comply with the orders dated 06.11.2022 passed by the forum for Redressal of Consumer Grievances DHBVNL, Gurugram.**

**Petitioner:**

Sh. B. K. Aggarwal, Flat Owner-cum-resident, D-503, Park View City I, Sector 48, Sohna Road, Gurugram.

**versus**

**Respondents:**

1. CGRF, DHBVN
2. Dakshin Haryana Bijli Vitran Nigam
3. Executive Engineer 'Op.' Division, Sohna, Gurugram.
4. SDO 'Op', Sub Division, Sohna Road, Gurugram

**Present:**

**On behalf of the Petitioner:**

Sh. B. K. Aggarwal

**On behalf of the Respondents:**

Ms. Sonia Madan, Advocate for DHBVN  
Sh. Rajesh Kaushik, SDO, DHBVN

**QUORUM**

**Shri Naresh Sardana, Member**

## **INTERIM ORDER**

1. The case was heard on 13/12/2023, as scheduled, in the court room of the Commission.
2. At the outset, Ms. Sonia Madan submitted that the calculations provided by the petitioner were jumbled and DHBVN has already refunded more than the petitioner claimed.
3. The petitioner argued that the refunds made by DHBVN are not as per provisions.
4. The commission observes that the petitioner has not been able to go through the submissions made by respondent-DHBVN on 12/12/2023 through E-mail, hard copy of which was submitted during hearing and accordingly the petitioner is directed to submit his averments before the next date.
5. The matter to come up again on 10/01/2024

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 13/12/2023.

**Date: 13.12.2023**  
**Place: Panchkula**

**(Naresh Sardana)**  
**Member**