

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 87 of 2025

Date of Hearing : 03/12/2025

Date of Order : 03/12/2025

IN THE MATTER OF:

Complaint under section 142, read with section 146 & section 149 of the Electricity Act, 2003 & Regulation 2.32 of HERC (Forum & Ombudsman) Regulations, 2020 for imposing penalty u/s 142 and institution of complaint u/s 146 of the Electricity Act, 2003 on account of non compliance of the order/ direction passed by Ld. Corporate Forum for Redressal of Consumer Grievances (CGRF) Gurugram as well as continuing failure to comply with the direction of order number 4916-2025 dated 30-07-2025 by respondent(s) and for direction(s) to ensure strict compliance of the direction issued by the Corporate CGRF DHBVN Gurgaon vide order dated 30-07-2025 and to impose the penalty as per HERC (Standard of Performance of Distribution Licensee and Determination of Compensation) Regulation 2020 Schedule – II Sub Clause 2.

Petitioner

M/s Krishana Builder, Regd. at 301-A, Ring Road Mall, Deepali Chowk, Rohini, Sector-III, New Delhi.

VERSUS

Respondent:

Dakshin Haryana Bijli Vitran Nigam Limited through its

1. SDO 'OP' Sub Division, DHBVN, Maharaja Agrasen Road, Sohna
2. XEN 'OP' Division Sohna, DHBVN, Maharaja Agrasen Road, Sohna.
3. SE OP Circle -2, DHBVN, Mahrauli Road, Gurgaon

Present

On behalf of the Petitioner

Sh. Akshay Gupta, Advocate

On behalf of the Respondent

1. Sh. Tarsem Rana, Advocate
2. Sh. Sattar Khan, XEN, DHBVN
3. Sh. Rajesh Kaushik, SDO, DUBVN

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member
Shri Shiv Kumar, Member**

INTERIM ORDER

1. The case was heard on 03/12/2025, as scheduled, in the court room of the Commission.
2. Sh. Sattar Khan, XEN submitted that the petitioner has not applied for temporary connection till date.
3. Sh, Akshay Gupta counsel for the petitioner submitted that the initial application filed was rejected and the Nigam is not accepting the fresh application despite the petitioner visiting SDO's office several times.
4. The XEN submitted that the application is required to be submitted online only with indemnity bond alongwith ACD etc. as per CGRF directions.
5. The Commission observes that the connection has not been released till date even after lapse of approx. six months. To the query of the Commission, the XEN submitted that the connection will be released within a week from the date of application.
6. The Commission adjourns the matter and directs the petitioner to submit online application alongwith indemnity bond and ACD and the respondent to release the connection with in a week thereafter with intimation to the Commission. Further the respondent to file its reply with in two (2) weeks, with advance copy to the petitioner and petitioner to file its rejoinder thereafter.
7. The matter to come up next on 06/01/2026.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 03/12/2025.

Date: 03/12/2025	Sd/- (Shiv Kumar)	Sd/- (Mukesh Garg)	Sd/- (Nand Lal Sharma)
Place: Panchkula	Member	Member	Chairman